

# JOHAN ROULEAU

AGILE COACH & SCRUM TRAINER

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## PROFILE & SKILL SET

A driven, passionate and versatile Agile Coach and Professional Scrum Trainer with 20 years' experience in Software Development across Europe, California and Australia ♦ A strong track record in delivering projects as an agile practitioners and coach over the past 7 years ♦ Adept at driving direction and leading teams to deliver programs through Agile scrum methods methodologies ♦ Excellent ability to assess organisational goals and implementing technical solutions to ensure that both day-to-day technical requirements and long-term strategic business objectives are met ♦ Skilled communicator with outstanding stakeholder management skills, used to explaining complex technical terms to a wider audience ♦ Highly motivated problem solver with a can-do attitude ♦ Passionate about technology and change management.

- Agile delivery
  - Scrum, Kanban, SPS/Nexus
  - DevOps tools and practices
  - Scrum training
  - Team leadership and mentoring
  - Stakeholder management
  - Change management
  - Solutions architecture
  - Business solutions
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## PROFESSIONAL EXPERIENCE

### Agile Coach at PALO IT, Sydney, Australia

December 2017 to Present

PALO IT is a business technology solutions and managed services provider with innovative insights and expertise in Microsoft technologies.

Palo IT is a software development and consulting firm, with a strong focus on digital and technology innovation. Our approach takes the best of Design Thinking, Agile and DevOps to help our clients disrupt their industries, reduce their time to market and successfully run their digital transformation.

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### AVANADE, Sydney, Australia

August 2008 to May 2017

Avanade is a business technology solutions and managed services provider with innovative insights and expertise in Microsoft technologies.

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### Australia DevOps & Agile Coaching Talent Community Lead

Jan 2016 to May 2017

- Leading the initiative to transform Avanade Australia into an agile organisation.
- Defining the career pathways programme for the talent community.
- Leading, coaching and performing annual review of other Agile and DevOps coaches.
- Conducting Scrum training courses for the consulting workforce (80-100 attendees).
- Leading the recruitment, coaching and mentoring of multiple Scrum teams (10-15 teams).
- Leading all project phases from product inception to launch.
- Coaching multiple teams and projects on Agile and DevOps practices.
- Providing recommendations and practices to our pre-sales teams.

**Key projects completed:**

**RSL Queensland (2 months)**

- Formed a new Scrum Team as a Scrum Master.
- Contributed to defining the architecture of the new solution.
- Facilitated business workshop and integration with other development teams.
- Coached developers to the Scrum framework and development practices.
- Setup Continuous Integration environment on Azure and VSTS.
- Introduced TDD – Test Driven Development to improve Continuous Integration.

**APRA AMCOS (10 months)**

- Agile Coach / Release Train Engineer for 9 Development Teams distributed between Sydney and Chennai.
- Conducted trainings in Sydney and Chennai regarding agile and development practices
- Maintained a high level of engagement with business sponsors, stakeholders and Senior Managers to ensure expectations are well managed along with alignment of objectives and scope.
- Drive scope prioritisation and facilitating negotiation between key project stakeholders as required ensuring business and project goals are delivered.
- Plan, manage and lead project team iterative development cycles.
- Facilitated agile practices and Scrum ceremonies including Daily Scrum, Sprint Planning, Reviews and Retrospectives, etc.
- Clear communication and status reporting including burn up/down charts and other metrics to inform project planning and resourcing requirements as well as managing expectations for broader stakeholder groups.
- Drive a continuous improvement culture in project teams through regular retrospectives and ongoing practice and process development.

**Sydney Application Development Service Line Lead / Agile Coach**

**Jan 2014 to Dec 2015**

- Leading a team of 20+ Solution Developers.
- Organising recruiting, staffing, training and annual reviews for the team.
- Career Manager for 6 Managers and Group Managers.
- Solutions Architect and Developer Manager on multiple projects.
- Coaching multiple teams and projects on Agile and DevOps practices.
- Providing recommendations and practices to our pre-sales teams.

**Key projects completed:**

**Commonwealth Bank of Australia – Digital Workplace (5 months)**

- Scrum Master and architect on the new One.CBA intranet portal.
- Manage end-to-end process from managing backlog with Product Owner, defining the architecture of the solution and test scenarios through technical implementation with development team.
- Facilitated Scrum ceremonies (daily scrum, sprint planning, review and retrospectives).
- High engagement with Product Owner and stakeholders to define scope and prioritisation.
- Introduced TDD – Test Driven Development to improve Continuous Integration and Quality.

### **Commonwealth Bank of Australia – Digital Channels (11 months)**

- Avanade Agile Coach for 3 distributed Scrum Teams between Sydney and Manilla.
- Have lead the recruitment, coaching and mentoring of the developers.
- Contributed to defining the architecture of web applications for the NetBank portal.
- Maintained high level of engagement with Product Owner and business sponsors of each solution to help driving scope and prioritisation.
- Clear communication and reporting of the progress of the solution to better manage expectations and business value.
- Facilitated integration with other solutions and vendors during development and rollout of the solutions.

### **APRA (1 year)**

- Agile Coach for the APRA IM Scrum Team (1 day per week).
- Coached agile practices to the Scrum Team and IT Management
- Provided recommendations to focus on business value and continuous improvement.

### **Key highlights:**

- One.CBA has won 6 awards including the Gold Quill awards from the International Association of Business Communication, the Innovation award from the Internal Comms Brilliance, Intranet & Digital Workplace award and the CEO award.

### **Group Manager, Solutions Architect / Agile Practitioner**

**Jan 2011 to Dec 2013**

### **Key projects completed:**

#### **Coles (2 months)**

- Scrum Master during the first 3 Sprints.
- Responsible for the delivery of an online digital workplace solution.
- Contributed to defining the technical architecture of the solution.
- Conducted business workshop to gather requirements and plan the work for the iterations.
- Contributed to product development priorities, business cases and strategies within delivery stream domain.
- Managed integration with other solutions and vendors.

#### **ACMA (1 year)**

- Scrum Master of a team of 6 developers.
- High engagement with Product Owner and business stakeholders to help driving scope and prioritization.
- Contributed to define and implement the online investigation solution from inception, build to rollout.

### **Key highlights:**

- ACMA child safety solution dramatically increased the volume of investigations performed and greatly reduced the work of the investigators by automating common tasks and recognising content of previous investigations.

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## EARLIER CAREER

- **Senior Consultant – Avanade, Los Angeles, USA** **January 2006 to June 2008**
- **Developer Lead – Citégestion, Paris, France** **October 2003 to July 2005**
- **Analyst Consultant – Accenture, Paris, France** **September 2000 to August 2003**
- **Analyst Developer – VT-Soft, Paris, France** **November 1997 to September 2000**

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## TECHNICAL SKILLS

- Agile Methods: Scrum, Kanban, SPS with Nexus, SAFe
- Languages & Frameworks: .NET Framework, C#, ASP.NET MVC, REST API, SQL
- Development Tools: Visual Studio, Visual Studio Team Services (VSTS), Microsoft Azure
- Databases: Microsoft SQL Server, Oracle
- Continuous integration servers & tools: VSTS, Microsoft Azure, Octopus Deploy, Redgate
- Code quality tools & reporting: VSTS, Power BI, Sonar

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## CERTIFICATIONS

- Professional Scrum Trainer (PST) for Professional Scrum Foundations (PSF)
- Professional Scrum Trainer (PST) for Professional Scrum Developer (PSD)
- Professional Scrum Trainer (PST) for Professional Agile Leadership Essentials (PAL-E)
- PSM-I, PSM-II, PSD-I, PSPO-I, PAL-I
- MCPD – Enterprise Application Developer
- MCSD – Microsoft .NET

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## EDUCATION

- MIAGE Orsay – Master in Information System Management (Paris, France, 2000)
- IUT Orléans – Bachelor in Information Technology (Orléans, France, 1997)