

# JOHAN ROULEAU

AGILE COACH & PROFESSIONAL SCRUM TRAINER

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## PROFILE & SKILL SET

A driven, passionate and versatile Agile Coach and Professional Scrum Trainer with 20 years' experience in Software Development across Europe, California and Australia ♦ A strong track record in delivering projects as an agile practitioners and coach over the past 6 years ♦ Adept at driving direction and leading teams to deliver programs through Agile scrum methods methodologies ♦ Excellent ability to assess organisational goals and implementing technical solutions to ensure that both day-to-day technical requirements and long-term strategic business objectives are met ♦ Skilled communicator with outstanding stakeholder management skills, used to explaining complex technical terms to a wider audience ♦ Highly motivated problem solver with a can-do attitude ♦ Passionate about technology and change management.

- Agile delivery
- Scrum and Kanban methods
- DevOps tools and practices
- Scrum training
- Team leadership and mentoring
- Stakeholder management
- Change management
- Solutions architecture
- Business solutions

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## PROFESSIONAL EXPERIENCE

### AVANADE, Sydney, Australia

August 2008 to May 2017

Avanade is a business technology solutions and managed services provider with innovative insights and expertise in Microsoft technologies.

### Australia DevOps & Agile Coaching Talent Community Lead

Jan 2016 to May 2017

- Leading the initiative to transform Avanade Australia into an agile organisation.
- Defining the career pathways programme for the talent community.
- Leading, coaching and performing annual review of other Agile and DevOps coaches.
- Conducting Scrum training courses for the consulting workforce (80-100 attendees).
- Leading the recruitment, coaching and mentoring of multiple Scrum teams (10-15 teams).
- Leading all project phases from product inception to launch.
- Coaching multiple teams and projects on Agile and DevOps practices.
- Providing recommendations and practices to our pre-sales teams.

### Key projects completed:

#### RSL Queensland

- Formed a new Scrum Team as a Scrum Master (6 developers).
- Contributed to defining the architecture of the new solution.
- Facilitated business workshop and integration with other development teams.
- Coached developers to the Scrum framework and development practices.

- Setup Continuous Integration environment on Azure and VSTS.
- Introduced TDD – Test Driven Development to improve Continuous Integration.

#### **APRA AMCOS**

- Release Train Engineer for 9 Development Teams distributed between Sydney and Chennai.
- Conducted trainings in Sydney and Chennai regarding agile and development practices
- Maintained a high level of engagement with business sponsors, stakeholders and Senior Managers to ensure expectations are well managed along with alignment of objectives and scope.
- Drive scope prioritisation and facilitating negotiation between key project stakeholders as required ensuring business and project goals are delivered.
- Plan, manage and lead project team iterative development cycles.
- Facilitated agile practices and Scrum ceremonies including Daily Scrum, Sprint Planning, Reviews and Retrospectives, etc.
- Clear communication and status reporting including burn up/down charts and other metrics to inform project planning and resourcing requirements as well as managing expectations for broader stakeholder groups.
- Drive a continuous improvement culture in project teams through regular retrospectives and ongoing practice and process development.

#### **Sydney Application Development Service Line Lead / Agile Coach**

**Jan 2014 to Dec 2015**

- Leading a team of 20+ Solution Developers.
- Organising recruiting, staffing, training and annual reviews for the team.
- Career Manager for 6 Managers and Group Managers.
- Solutions Architect and Developer Manager on multiple projects.
- Coaching multiple teams and projects on Agile and DevOps practices.
- Providing recommendations and practices to our pre-sales teams.

#### **Key projects completed:**

##### **Commonwealth Bank of Australia – Digital Workplace**

- Scrum Master and architect on the new One.CBA intranet portal.
- Manage end-to-end process from managing backlog with Product Owner, defining the architecture of the solution and test scenarios through technical implementation with development team.
- Facilitated Scrum ceremonies (daily scrum, sprint planning, review and retrospectives).
- High engagement with Product Owner and stakeholders to define scope and prioritisation.
- Introduced TDD – Test Driven Development to improve Continuous Integration and Quality.

##### **Commonwealth Bank of Australia – Digital Channels**

- Avande Scrum Coach for 3 distributed Scrum Teams between Sydney and Manilla.
- Have lead the recruitment, coaching and mentoring of the developers.
- Contributed to defining the architecture of web applications for the NetBank portal.
- Maintained high level of engagement with Product Owner and business sponsors of each solution to help driving scope and prioritisation.

- Clear communication and reporting of the progress of the solution to better manage expectations and business value.
- Facilitated integration with other solutions and vendors during development and rollout of the solutions.

#### **APRA**

- Agile Coach for the APRA IM Scrum Team.
- Coached agile practices to the Scrum Team and IT Management
- Provided recommendations to focus on business value and continuous improvement.

#### **Key highlights:**

- One.CBA has won 6 awards including the Gold Quill awards from the International Association of Business Communication, the Innovation award from the Internal Comms Brilliance, Intranet & Digital Workplace award and the CEO award.

#### **Group Manager, Solutions Architect / Agile Practitioner**

**Jan 2011 to Dec 2013**

#### **Key projects completed:**

##### **Coles**

- Scrum Master of a team of 4 developers.
- Responsible for the delivery of an online digital workplace solution.
- Contributed to defining the technical architecture of the solution.
- Conducted business workshop to gather requirements and plan the work for the iterations.
- Contributed to product development priorities, business cases and strategies within delivery stream domain.
- Managed integration with other solutions and vendors.

##### **ACMA**

- Scrum Master of a team of 6 developers.
- High engagement with Product Owner and business stakeholders to help driving scope and prioritization.
- Contributed to define and implement the online investigation solution from inception, build to rollout.

#### **Key highlights:**

- ACMA child safety solution dramatically increased the volume of investigations performed and greatly reduced the work of the investigators by automating common tasks and recognising content of previous investigations.

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### **EARLIER CAREER**

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| ▪ <b>Senior Consultant – Avanade, Los Angeles, USA</b> | <b>January 2006 to June 2008</b>       |
| ▪ <b>Developer Lead – Citigestion, Paris, France</b>   | <b>October 2003 to July 2005</b>       |
| ▪ <b>Analyst Consultant – Accenture, Paris, France</b> | <b>September 2000 to August 2003</b>   |
| ▪ <b>Analyst Developer – VT-Soft, Paris, France</b>    | <b>November 1997 to September 2000</b> |

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## **TECHNICAL SKILLS**

- Methodologies: Scrum framework, SPS/Nexus, Kanban, SAFe
- Languages & Frameworks: .NET Framework, C#, ASP.NET MVC, REST API, SQL
- Development Tools: Visual Studio, Visual Studio Team Services, Windows Azure
- Databases: Microsoft SQL Server, Oracle
- Continuous integration servers & tools: VSTS, Windows Azure, Octopus Deploy, Redgate
- Code quality tools & reporting: VSTS, Power BI, Sonar

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## **CERTIFICATIONS**

- Professional Scrum Trainer for Professional Scrum Developer
- PSM-I, PSM-II, PSD-I, PSPO-I
- Website .NET Developer Certification for Sitecore CMS 6.5
- MCPD – Enterprise Application Developer
- MCSD – Microsoft .NET

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## **EDUCATION**

- MIAGE Orsay – Master in Information System Management (Paris, France, 2000)
- IUT Orléans – Bachelor in Information Technology (Orléans, France, 1997)